

# The Impact of Coronavirus on Consumer Finance

June 2020

Table of Contents

## INTRODUCTION

Cash continues its decline  
COVID-19's impact across payment players  
Key findings

## ECONOMIC OUTLOOK

Global economy will contract sharply in 2020  
The COVID-19 pandemic impacts both supply and demand  
In our baseline view, the pandemic peaks in June 2020  
Three scenarios examine the impact of a more severe outbreak  
Our view in short  
Forecast real GDP growth in 2020 under different scenarios  
Fiscal stimulus a challenge with restrictions on expenditure  
What could alleviate the economic effects of the pandemic?  
What could exacerbate the economic impact of the pandemic?

## CARD NETWORKS

COVID-19 presents opportunities and challenges for networks  
Cross-border spending to drop dramatically  
Providing additional services and products  
Consumer card function preference to shift again  
Making contactless the standard

## CARD ISSUERS

Issuers better prepared than before but will still struggle  
Providing billing flexibility  
Non-performing loans expected to rise  
Making rewards relevant  
Expanding product portfolio

## FINTECH

Fintech developing solutions to a changing retail environment  
Bringing financial products and services to consumers  
Moving merchants online  
Making security a priority  
Enhancing the purchase experience

## CONCLUSION

Key findings  
Uncertainty regarding the impact of COVID-19  
Challenges and opportunities in the payment landscape

## APPENDIX

Data parameters and report definitions

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