

Unleashing Consumer Finance Innovation in Asia Pacific

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INTRODUCTION

Scope Key findings

ASIA PACIFIC: AN EVOLVING TECH HUB

Payscape in Asia Pacific saw dramatic overhaul prior to pandemic Leveraging digital technologies for economic growth Asia leads in consumer spending growth on telecom services Not all countries in the region are equally network-ready A clear leader in capital investment in telecommunications Significant regional stratification of access to financial services Smartphone adoption driving significant m-commerce value Explosive growth in proximity payments redefines the region Local operators and fintech growth elevating merchant acceptance Asia Pacific rests on the leading edge of development

FORCES CATALYSING INNOVATION

Exploring Forces Catalysing Innovation in Asia Pacific Governments focus on developing new-age technologies Governments successfully leverage payment policies for change Innovative technologies offer new commerce capabilities A large consumer base with favourable demographics Rapid urbanisation creates substantial opportunities An expanding middle class with rising affluence Consumer expenditure is fuelled by consumer finance

COUNTRY STORYLINES

Country Storylines – Asia Pacific as an innovation breeding ground China: A confluence of factors driving demand for financial services China: Mobile payments and a shifting retail landscape India: A young, large and growing population to drive demand India: Ambitious policy and technology experiments Southeast Asia: A high-growth region with large consumer base Southeast Asia: Superapps enjoy a bright outlook Japan: The transit card of the future and a legacy of innovation South Korea: Effective consumer payment policy

CONCLUSION: REGION GOING FORWARD

A diverse region with great opportunities Asia Pacific: Consumer finance lessons Report notes

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